

Book a Flight Online

Activity 2

Booking a Flight with Ryanair

In this activity you will complete all the steps in booking a flight, but won't actually make the booking!

- You don't have to use real names or enter credit card details
- There is a 'time-out' on the Ryan Air website, so try to save time

Go to www.ryanair.com

The following screen (or similar) will appear:

The screenshot shows the Ryanair website's flight booking interface. A red circle highlights the central booking form. The form includes tabs for 'Flights', 'Hotel', and 'Hertz'. Under the 'Flights' tab, there are radio buttons for 'Return' (selected) and 'One-Way', and a checkbox for 'Flexible dates'. Below these are input fields for 'From', 'To', 'Date', and 'Date'. There are also dropdown menus for 'Adults', 'Child <16', and 'Infant <2'. A 'Book Now' button is at the bottom right of the form. The background of the website features a large '14.99' and various promotional banners.

1. The page is very busy, but when booking a flight we are only interested in the small box in the middle of the page (circled above), so ignore everything else
2. In this box we can choose whether we travel **One-Way** or **Return**, choose the destination we want to **fly from** and the destination we want to **fly to**, the date we want to travel and the number of passengers

The diagram shows the flight booking form with arrows pointing to specific fields and explanatory text boxes:

- Click here to choose a Return or One-way flight (points to the Return/One-Way radio buttons)
- Click on the arrows to choose your destination (points to the From and To dropdown menus)
- Click on the arrows to choose the number of people travelling (points to the Adults, Child <16, and Infant <2 dropdown menus)
- If you don't mind when you go, click on the flexible dates box. (points to the Flexible dates checkbox)
- If you know when you want to travel, click on the calendars to choose the date you want to go and the date you want to return. (points to the Date input fields)

3. Enter the following details

- Type of Flight: Return Flight
- From: Dublin
- To: Paris
- Departure Date: 06/01/2012
- Return Date: 08/01/2012
- Passengers: 1 adult

The screenshot shows a flight booking interface with three tabs: Flights, Hotel, and Hertz. The 'Flights' tab is active. It has radio buttons for 'Return' (selected) and 'One-Way', and a checked box for 'Flexible dates'. The 'From' field is 'Dublin' and the 'To' field is 'Paris (Beauvais)'. The departure date is '06/01/2012' and the return date is '08/01/2012'. There is a checkbox for 'I read & accept the terms of use of Ryanair's website'. Below this are dropdowns for 'Adults' (1), 'Child <16' (0), and 'Infant <2' (0), and a yellow 'Book Now' button.

4. When you have filled in the details click on the 'I read & accept the terms of use' box and click on the 'Book Now' button

The following screen (or similar) will appear

Date chosen

Flight chosen

Details of flight and cost of flight including taxes

Going Out From Dublin T1 - Paris Beauvais

« Previous Week » Next Week »

Tue, 3 Jan 12 32.99 EUR	Wed, 4 Jan 12 16.99 EUR	Thu, 5 Jan 12 16.99 EUR	Fri, 6 Jan 12 16.99 EUR	Sat, 7 Jan 12 23.99 EUR	Sun, 8 Jan 12 16.99 EUR	Mon, 9 Jan 12 23.99 EUR
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Select A Flight

	No Taxes	Adult	16.99 EUR	Fri 6 Jan 12 Flight FR 24	06:35 Depart 09:00 Arrive
	No Taxes	Adult	16.99 EUR	Fri 6 Jan 12 Flight FR 26	19:30 Depart 21:55 Arrive

Going Out

No Taxes

Depart:
Dublin T1 06:35

Arrive:
Paris Beauvais 09:00

1	x	Adult	16.99 EUR
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Fare: 16.99 EUR

Online Check-In: 6.00 EUR

EU 261 Levy: 2.00 EUR

Taxes / Fees: 0.00 EUR

Total Price: 24.99 EUR

Return Flight details

Coming Back From Paris Beauvais - Dublin T1

« Previous Week » Next Week »

Thu, 5 Jan 12 23.99 EUR	Fri, 6 Jan 12 16.99 EUR	Sat, 7 Jan 12 32.99 EUR	Sun, 8 Jan 12 32.99 EUR	Mon, 9 Jan 12 16.99 EUR	Tue, 10 Jan 12 23.99 EUR	Wed, 11 Jan 12 17.99 EUR
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Select A Flight

	No Taxes	Adult	40.99 EUR	Sun 8 Jan 12 Flight FR 25	15:50 Depart 16:20 Arrive
	No Taxes	Adult	32.99 EUR	Sun 8 Jan 12 Flight FR 29	23:15 Depart 23:40 Arrive

Coming Back

No Taxes

Depart:
Paris Beauvais 23:15

Arrive:
Dublin T1 23:40

1	x	Adult	32.99 EUR
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Fare: 32.99 EUR

Online Check-In: 6.00 EUR

EU 261 Levy: 2.00 EUR

Taxes / Fees: 0.00 EUR

Total Price: 40.99 EUR

Total Cost

Total 65.98 EUR

5. The above screen shows the results of your search for flights

- The flights you have chosen appear in yellow
- If you want to change your flight, you can click on different flights or different dates here
- The details of the flight, including total cost of flight and taxes also appear on this page

6. If you are happy with the details, click on **SELECT AND CONTINUE**

7. The **Passenger Details** page will appear – Be very careful filling in this page, as it gives you options that are not necessary and will cost you money.

If you select an item that costs money, the charge will appear here and will be added To the total cost.

Passenger Details - All passenger names must match those in the passport/accepted travel document

1 **0.00 EUR**

Beat the queues, buy priority boarding: Yes ☐ No ☐ **0.00 EUR**

Buy travel insurance [View policy benefits](#) Please select a country of residence **0.00 EUR**

If you do not wish to buy insurance select **No Travel Insurance** in the drop down menu.

SMS Confirmation

Select one of the following options. ([Click for information](#)) **0.00 EUR**

☐ Receive a text message confirming your Reservation Number and flight details.

☐ No Thanks.

Your mobile phone number will be entered on the following page and will only be used to send important flight information.

Ryanair Official Guaranteed Cabin Bag




The Samsonite F Lite cabin bag is available exclusively at Ryanair.com and is **GUARANTEED*** to be accepted as cabin baggage on all Ryanair Flights. The Samsonite F Lite cabin bag retails at 33% less than the normal retail price and includes free delivery. *subject to weight limit of 10 kg

Free Delivery!

Yes ☐ **No** ☐ **0.00 EUR**

If you would like to purchase the new Ryanair Official Guaranteed Cabin Bag, please enter the required quantity below. (Cabin Bag specification)

Sports Equipment/Musical Instruments/Infant Equipment

   Please check box if one or more passengers wishes to carry sports equipment, a musical instrument or infant equipment. ☐

Special Assistance

 Please check box to reserve special assistance at the airport for members of your party. Failure to prebook special assistance may result in the service being unavailable. ☐

☐ **Important - Please check box to continue**

I have read and accept Ryanair's General Terms and Conditions of Carriage and Website Terms of Use.

I will advise Ryanair of any changes to my contact details including my email address to a local Ryanair

Flights

Going Out: 08/01/2012 06:35hrs
Dublin T1 - Paris Beauvais

1 x Adult	16.99 EUR
Taxes/Fees	0.00 EUR
EU 261 Levy	2.00 EUR
1 x Web Check in	6.00 EUR

Coming Back: 08/01/2012 23:15hrs
Paris Beauvais - Dublin T1

1 x Adult	32.99 EUR
Taxes/Fees	0.00 EUR
EU 261 Levy	2.00 EUR
1 x Web Check in	6.00 EUR

Total

Total Cost 65.98 EUR

Excluding administration fee (if applicable)

8. Make sure you click on the **Important** box to say you have read and accept the conditions

9. When finished click **CONTINUE**

10. The next page that appears may be one that offers you car hire or similar, if you don't want the offer, just scroll down to the bottom of the page and click '**no thanks**'
11. The next page that appears is the **Contact Details** and **Payment** page
12. Complete the page using 'dummy' contact details and 'dummy' cardholder details

Contact Details	Subscribe!
<p>* Enter an E-mail Address to receive confirmation</p> <p>* Re-confirm E-mail Address</p> <p>Mobile Number *</p> <p>Intl. Code - Area/City Cod - Number</p> <p><input type="checkbox"/> I do not have a mobile number</p> <p>-----</p> <p>* indicates required fields</p>	<p> Subscribe!</p> <p>Please check this box if you wish to be added to Ryanair's subscriber list.</p> <p>Subscribers will receive information from Ryanair and our partners and can unsubscribe at any time.</p>

Payment – Ryanair Vouchers (View Gift Voucher Terms)	
Voucher Reference:	<input style="width: 150px;" type="text"/> Retrieve
Applied Vouchers:	

Payment	
<p>Your debit/credit card will be debited the following amount(s):</p> <p>Total amount (Excluding Administration Fee) 65.98 EUR</p>	
<p>Cardholder Details</p> <p> Please select... </p> <p>* Title * First Name * Family/Last Name</p> <p>Card or Account number</p> <p>* Expiry month * Expiry year * CVV CVV Number</p> <p>-----</p> <p>* indicates required fields</p>	<p>Cardholder Address Information</p> <p style="color: red;">The address should be the same as that on your payment card statement.</p> <p>* Street address</p> <p><input style="width: 100%;" type="text"/></p> <p><input style="width: 100%;" type="text"/></p> <p>* Town/City Post/Zip code</p> <p>Please select a Country</p> <p>-----</p> <p>* indicates required fields</p>

PURCHASE NOW

13. **Do not click on Purchase Now** – the payment wouldn't be accepted because the details entered weren't real
14. If you were actually booking the flight, the next page you would see would be the confirmation of your booking and would list
 - The flights booked
 - A booking reference number

This information should be printed off and kept carefully – it is essentially your ticket